1 Vision

Castor Vali supports organisations throughout the risk and security lifecycle by providing professional, intelligence-led services that protect people, operations, assets and communities. We seek to deliver those services lawfully, responsibly and with respect for human rights in every jurisdiction in which we operate.

2 Mission

Our mission is to provide comprehensive intelligence-led security and risk management solutions tailored to our clients' needs. We leverage our deep expertise, especially in Africa, to deliver operational services that protect our clients and the communities in which we operate.

3 Values

Safety First - We will provide physical and psychological safety in the workplace as a foundation for success.
Empowered By Trust - Build all relationships on transparency, reliability, and integrity.
Strength Through Unity - We value teamwork; collective success drives organisational growth.
Passion For Excellence - Continually improve as we strive for excellence in all that we do.

4 Scope

The Security Operations Management System forms part of Castor Vali's shared Integrated Management System and applies to:

Provision and management of armed and unarmed security, intelligence-led risk management and advisory services within land and maritime environments.

The controls of the management system apply across Castor Vali Group entities and relevant outsourced activities. Castor Vali directly provides unarmed guarding, embedded personnel, mobile security, journey management, intelligence and advisory services, and PCASP services in the high-risk areas of the Indian Ocean. Armed support may also be provided by authorised host-nation police, military or naval forces.

5 Statement of Conformance

Castor Vali's top management is committed to the requirements of ISO 18788:2015 and to fulfilling the organisation's responsibility to respect human rights through its Security Operations Management System. Castor Vali conducts and manages security operations consistently with applicable legal obligations, contractual requirements, recognised good practice and the following voluntary commitments:

- International Code of Conduct for Private Security Service Providers
- Montreux Document on Pertinent International Legal Obligations and Good Practices for States related to Operations of Private Military and Security Companies during Armed Conflict
- United Nations Guiding Principles on Business and Human Rights and the Protect Respect and Remedy Framework
- Voluntary Principles on Security and Human Rights
- other applicable internationally recognised human-rights commitments accepted by Castor Vali

Castor Vali expects employees, contractors, subcontractors, suppliers and outsourced partners to comply with the standards relevant to their work. Clients and host-nation security forces directly linked to Castor Vali-managed operations are expected to support lawful, proportionate and human-rights-respecting delivery. Castor Vali may pause, modify, suspend or withdraw from an activity where conduct is unlawful, unsafe or inconsistent with these commitments.

5.1 Expectations of stakeholders

Castor Vali expects employees, individual contractors, subcontractors, suppliers and outsourced partners to meet the standards of conduct and human-rights performance applicable to their work. Clients and host-nation security forces directly linked to Castor Vali-managed operations are expected to support lawful,

proportionate and human-rights-respecting delivery. Where conduct is unlawful, unsafe or incompatible with these commitments, Castor Vali may pause, modify, suspend or withdraw from the activity and will escalate, investigate and report the matter as appropriate.

6 Statement of Applicability

The Statement of Applicability is based on Castor Vali's scope and organisational context, risk assessment and human-rights impact arrangements, operating environment, legal and contractual obligations and voluntary commitments. Annex A provisions are addressed in the same sequence as ISO 18788:2015 and are identified as Applicable or Not Applicable.

Where a provision is relevant only in particular circumstances, it remains recorded as Applicable and is implemented whenever those circumstances arise. This includes international humanitarian law, use of force, apprehension, weapons controls, subcontracted PCASP and host-nation security-force support.

6.1 Specific exclusions

Annex A provision	Decision	Justification
A.8.4.2 Search	Not Applicable	Castor Vali personnel do not currently perform searches. Applicability must be reassessed before accepting any contract containing this function.
A.8.5 Operations in support of law enforcement	Not Applicable	Castor Vali may receive protection from HNF but does not provide operational support to law-enforcement activity or operate under law-enforcement command.

7 Leadership commitment

Top management demonstrates leadership and commitment by:

- establishing security operations policy and objectives consistent with Castor Vali's strategic direction;
- integrating Security Operations Management System requirements into business and operational processes;
- providing appropriate people, competence, information, technology, equipment and financial resources;
- communicating the importance of professional, lawful and human-rights-respecting security operations;
- ensuring that the management system achieves its intended outcomes;
- supporting personnel and relevant management roles in their contribution to effective security operations;
- reviewing performance, risks, incidents, stakeholder feedback and opportunities for improvement; and
- conducting planned Management Reviews and promoting continual improvement.

8 Responsibility and implementation

The Chief Executive Officer holds executive ownership of the Integrated Management System and ISO 18788. The Chief Operating Officer is responsible for day-to-day management and performance reporting, supported by the Compliance Manager, service-line leaders, the Head of Operations, Operations Managers, Country Managers and project management personnel.

All persons working for or on behalf of Castor Vali are responsible for complying with relevant policies, procedures, task instructions and standards of conduct; reporting risks, incidents and concerns; and contributing to continual improvement. Implementation is verified through operational supervision, monitoring, exercises, compliance evaluation, internal audit and Management Review.

Signed for and on behalf of Castor Vali Group

Name: Steve Grant
Position: Chief Executive Officer
Signature:



9 Statement of Applicability Table ISO 18788:2015

The table below records the applicability of Annex A to the defined scope of Castor Vali's Security Operations Management System.

Section	Title	Applicable or Not Applicable
A.4 Context of the organisation		
A.4.1	Understanding the organisation and its context	Applicable
A.4.1.1	General	Applicable
A.4.1.2	Internal context	Applicable
A.4.1.3	External context	Applicable
A.4.1.4	Supply chain and subcontractor mapping and analysis	Applicable
A.4.1.5	Defining risk criteria	Applicable
A.4.2	Understanding the needs and expectations of stakeholders	Applicable
A.4.3	Determining the scope of the security operations management system	Applicable
A.4.4	Security operations management system	Applicable
A.5 Leadership		
A.5.1	Leadership and commitment	Applicable
A.5.1.1	General	Applicable
A.5.1.2	Statement of Conformance	Applicable
A.5.2	Policy	Applicable
A.5.3	Organisation roles responsibilities and authorities	Applicable
A.6 Planning		
A.6.1	Actions to address risks and opportunities	Applicable
A.6.1.1	General	Applicable
A.6.1.2	Legal and other requirements	Applicable
A.6.1.2.1	General	Applicable
A.6.1.2.2	Risk assessment process as described in ISO 31000	Applicable
A.6.1.2.3	Human rights risk analysis	Applicable
A.6.1.2.4	Risk assessment process considerations	Applicable
A.6.1.3	Internal and external risk communication and consultation	Applicable
A.6.2	Security operations objectives and planning to achieve them	Applicable
A.6.2.1	General	Applicable
A.6.2.2	Achieving security operations and risk treatment objectives	Applicable
A.7 Support		
A.7.1	Resources	Applicable
A.7.1.1	General	Applicable
A.7.1.2	Structural requirements	Applicable
A.7.1.2.1	General	Applicable
A.7.1.2.2	Organisational structure	Applicable
A.7.1.2.3	Insurance	Applicable
A.7.1.2.4	Outsourcing and subcontracting	Applicable
A.7.1.2.5	Financial and administrative procedures and controls	Applicable
A.7.2	Competence	Applicable

A.7.3	Awareness	Applicable
A.7.4	Communication	Applicable
A.7.4.1	General	Applicable
A.7.4.2	Operational communications	Applicable
A.7.4.3	Risk communications	Applicable
A.7.4.4	Communicating complaint and grievance procedures	Applicable
A.7.4.5	Communicating whistleblower policy	Applicable
A.7.5	Documented information	Applicable
A.7.5.1	General	Applicable
A.7.5.2	Creating and updating	Applicable
A.7.5.2.1	General	Applicable
A.7.5.2.2	Records	Applicable
A.7.5.3	Control of documented information	Applicable
A.8 Operations		
A.8.1	Operational planning and control	Applicable
A.8.1.1	General	Applicable
A.8.1.2	Performance of security-related functions	Applicable
A.8.1.2.1	General	Applicable
A.8.1.2.2	First aid and casualty care	Applicable
A.8.1.3	Respect for human rights	Applicable
A.8.1.4	Prevention and management of undesirable or disruptive events	Applicable
A.8.2	Establishing norms of behaviour and codes of ethical conduct	Applicable
A.8.3	Use of force	Applicable
A.8.3.1	General	Applicable
A.8.3.2	Use of force policy	Applicable
A.8.3.3	Use of force procedures	Applicable
A.8.3.4	General considerations for use of force firearms or other weapons	Applicable
A.8.3.5	Rules for the use of force	Applicable
A.8.3.6	Weapons authorisation	Applicable
A.8.3.7	Use of force training	Applicable
A.8.4	Apprehension and search	Applicable
A.8.4.1	Apprehension of persons	Applicable
A.8.4.2	Search	Not Applicable
A.8.5	Operations in support of law enforcement	Not Applicable
A.8.6	Resources roles responsibility and authority	Applicable
A.8.6.1	General	Applicable
A.8.6.2	Personnel	Applicable
A.8.6.2.1	General	Applicable
A.8.6.2.2	Selection background screening and vetting of personnel	Applicable
A.8.6.2.3	Selection background screening and vetting of subcontractors	Applicable
A.8.6.3	Procurement and management of weapons hazardous materials and munitions	Applicable
A.8.6.4	Uniforms and markings	Applicable
A.8.7	Occupational health and safety	Applicable
A.8.8	Incident management	Applicable
A.8.8.1	General	Applicable

A.8.8.2	Incident monitoring reporting and investigations	Applicable
A.8.8.3	Internal and external complaint and grievance procedures	Applicable
A.8.8.4	Whistleblower policy	Applicable
A.9 Performance Evaluation		
A.9.1	Monitoring measurement analysis and evaluation	Applicable
A.9.1.1	General	Applicable
A.9.1.2	Evaluation of compliance	Applicable
A.9.1.3	Exercises and testing	Applicable
A.9.2	Internal audit	Applicable
A.9.3	Management review	Applicable
A.10 Improvement		
A.10.1	Nonconformity and corrective action	Applicable
A.10.2	Preventive action and continual improvement	Applicable
A.11	Maturity model for phased implementation	Applicable